

Upcoming Important Dates and Information

FRIDAY, FEBRUARY 15th

at 2:00 pm

- Clover Community Bank BillPay and eBusiness Select ACH Origination will no longer be available

at 4:45 pm

- Clover Community Bank Business Online Banking will no longer be available
- Clover Community Bank Personal Online Banking goes into "inquiry only" mode
- Mobile Banking goes into "inquiry only" mode

MONDAY, FEBRUARY 18th at 9:00 am

- Begin using new VISA Debit Cards

TUESDAY, FEBRUARY 19th at 9:00 am

- Carolina Trust Cash Management Online Banking and BillPay will be available
- Previous MasterCard Debit Cards no longer active
- Previous Personal Online Banking and BillPay no longer available

Important Information for Debit Cards

You may activate and begin using your new Carolina Trust VISA® Debit Card on **Monday, February 18th after 9:00 am**. To activate your card call 1-844-301-6390.

Important Information for Online Banking & BillPay

Details of the changes for Personal and Business Online banking and BillPay information including how to log onto Carolina Trust Online Banking the first time has been sent to you in the mail.

For a Demo of the new Online Banking. For a demo of the new BillPay. (Link to the Online Demo and Link to BillPay Demo)

Historical statements will **not be available on the new Online Banking**. We recommend you print, download or save prior statements for future reference from the current Clover Community Bank Online Banking.

If you are currently a Personal or Business Online BillPay user, you will continue to have access to Online BillPay. Your existing payees and payments will be converted.

If you currently use Quicken or QuickBooks, downloads to third-party software will be affected by our systems merger. You will need to deactivate your existing QuickBooks and/or Quicken account access and re-establish access ON or AFTER February 19th. For additional assistance with re-establishing your accounts, see step by step guides below.

Important Information for Mobile Banking

All users will need to delete the old TouchBanking app. Any users who want to continue accessing their account(s) from their mobile device will need to download the new Carolina Trust Bank Mobile

Banking App and enroll as a new user. For additional information, visit <https://www.carolinatrust.com/personal-online-mobile.htm>.